

Fortune Energy Return Merchandise & Claims Request Form

Customer Name:		Date:	
Quotation Number:			
Sales Order Number:			
Items Returned	Price each \$	Qty	Total Cost \$
1			
2			
3			
4			
5			
Total products cost \$			
Sales Tax Rate			9.00%
Total Sales Tax To Be Credited/Refuted			
Restocking Fee (If applicable):			
Total Amount To Be Credited/Refuted:			
REASON FOR RETURN: <i>(choose one)</i>			
<i>Damage:</i>		<i>Wrong Product:</i>	
<i>Overage of Product:</i>		<i>Shortage of Product:</i>	
Condition of Product:			
<i>Current Status</i>	Uninstalled	<i>Warranty Status</i>	Under
	Installed		Out
<i>Original Package</i>	Yes	<i>Photo Provided(For Warranty / Damage)</i>	Yes
	No		No
<i>Test Report Provided (For Warranty / Damage)</i>	Yes		
	No		
Description of the Failure Details (For warranty/Damage)			

Claim Request: <i>(Choose one)</i>			
<i>Repair</i>		<i>Replace</i>	
<i>Credit</i>		<i>Compensation</i>	
Products Return location : <i>(Choose one)</i>			
<i>Fortune LA office</i>		<i>Fortune Sac office</i>	
<i>Fortune HI office</i>		<i>Fortune BOS office</i>	
If amount is to be refunded, please make check to:			
Name:			
Address:			
Phone Number:			
Prepared By:			
Company Name:			
Customer Signature:			

Fortune Energy Internal Use Only

RMA Number:	
Customer Service Notes	
Prepared By	
Date:	